



# ASP ICT Services

## At a Glance

### We deliver...

a cost-effective service

### We understand...

ICT in the healthcare economy

### We have...

significant know-how in ICT change management

### We provide...

a full life-cycle service, from purchase to disposal of ICT hardware

### We welcome...

collaboration in the design of your ICT service

### We employ...

a dedicated PRINCE2 qualified project team

### We run...

IT training courses so that your staff can get the most from their IT

### We are...

skilled in the design of technical IT architecture

**ASP ICT Services** understands your need to save money without compromising the business-as-usual working of your organisation.

That is why our shared services approach to information and communication technology continues to enjoy success across a range of UK healthcare organisations.

### The Benefits:

- Our shared services model ensures that you receive the benefits of a **cost-effective service**.
- Our understanding of working with healthcare organisations means **we can hit the ground running** in providing for your ICT requirements.
- Our proven ability to be responsive to organisational change means that you will be getting an experienced operator in **ICT change management**.
- Our **full life-cycle IT service** gives you the benefit of a single provider for all your IT needs.

### ASP's ICT Services



**Service Management:** from establishing regular service review meetings to the development of service specifications and key performance indicators, we welcome your input at every stage.



**Service Desk:** we provide a single point of contact for all ICT customer incidents. This includes contact via telephone, e-mail and access to a self service portal facility.

**ICT Support:** you will have access to a pool of experienced, highly-trained and customer-focused engineers and specialists enabling your ICT issues to be resolved quickly and without fuss.

**IT Training:** you can be assured of a quality training experience. We are a Training Foundation TAP Silver Partner, have trainers qualified to Advanced ECDL level and are TPP accredited.

**Information Security:** we provide advice, guidance and support in the development of information security policy and information governance, enabling you to design effective security measures at strategic and operational levels of your organisation.



**Project Services:** our PRINCE2 qualified Project Services team have experience in effectively delivering ICT solutions to PFI new-build installations, changes to GP Practice and community-based systems, and changes in support of local NHS service restructuring.

**Technical Design:** our Technical Design team are skilled in the design of IT architecture that is scalable, robust and secure.



## About ASP

Freeing up funds and resources for healthcare professionals on the front-line is what we do. Anglia Support Partnership is a business arm of the NHS and is hosted by the Cambridgeshire and Peterborough NHS Foundation Trust.

We are the NHS support services provider of choice for a number of NHS organisations in the east of England and we are extending our reach both geographically and to non-NHS organisations around the UK.

We offer a broad range of services giving clients and prospective customers the advantage of a single provider for all their requirements. Doing business with ASP means that we will provide you with seamless solutions and problem solving as our teams work together to improve your business efficiency.

Services provided include:

- Procurement
- Payroll
- Recruitment services
- Primary care
- Sterile services
- Property management
- Estate maintenance
- Occupational health
- Risk services
- Workforce information



To find out more about what ASP can offer you please contact us on:  
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