



# ASP Payroll and Pension Services

## At a Glance

### We pay...

in excess of 40,000 NHS staff each month

### We can...

provide NHS payroll services anywhere within the UK

### Our customers include...

every type of NHS organisation

### We provide...

an e-form pay return solution

### We are...

committed to providing a quality service that meets our customers needs, whatever they may be

### We answer...

80% of queries at first contact

### We have...

successfully managed the transition of large NHS payrolls to our service

At **ASP Payroll and Pensions** we offer a fully managed payroll and pension service to NHS organisations, anywhere within the UK. We are currently operating across a portfolio of 16 customers, paying more than 40,000 healthcare professionals each month.

Our experience in providing effective payroll and pension services across a diverse range of customers, with a wide variety of employment terms and conditions, ensures we have the necessary skills and experience to deliver a service that's right for you.



## A Quality Service Tailored to You...

We recognise that each customer is unique. That's why we provide a payroll service that can be tailored for both paper and electronic payroll returns, processing all types of HR and personal information, extra duty claims, absence information and travel expenses.

We have no 'surprise' costs associated with our service, allowing you to cut your budgetary cloth with confidence. This means you know exactly what you will be getting for your money.

## Payroll Services

We know how important it is to pay your staff correctly, on time, every time. Our experienced and IPP qualified staff are practised experts in NHS payroll provision, with a comprehensive knowledge of NHS pay terms and conditions, ensuring accuracy and timeliness are always maintained.

## Pensions Services

Our dedicated and experienced pensions team provide a complete pension service in support of the NHS Pension Scheme and deal with all aspects of pensions and redundancy calculations. Whether it is calculating pension add-ins, estimates, refunds, transfers or injury benefits, our team has it covered.

## Your Contact Centre



You will have a dedicated line into our contact centre to address all payroll and pensions enquiries. For more complex calls employees will be supported by the specialist payroll team.

Our experience tells us that your Senior HR and Finance Managers benefit from having direct access to named specialists; a feature of our service that comes as standard.

## Our Customers

**ASP** has experience of dealing with every kind of NHS organisation and we can adapt our service to suit your needs.

- Acute Trusts
- Mental Health Trusts
- Primary Care Trusts
- Community Health Services
- Strategic Health Authorities
- Ambulance Trusts

## What Our Customers Say...

“We have been working with ASP since 2007 and have nothing but compliments for the quality of their payroll provision. From our transition to ASP as payroll provider to the ongoing service they provide to us, ASP have been first rate in every aspect.”

**Steve Ham, Head of Finance and Reporting**  
Norfolk and Waveney Mental Health NHS Foundation Trust

“ASP have been delivering an excellent payroll service to our organisation for over eight years now. Their willingness to be flexible in their service delivery has been invaluable in helping us to negotiate the ever-changing NHS landscape.”

**Linda Thomas, HR Lead**  
Cambridgeshire Community Services NHS Trust

## About ASP

Freeing up funds and resources for healthcare professionals on the front-line is what we do. Anglia Support Partnership is a business arm of the NHS and is hosted by the Cambridgeshire and Peterborough NHS Foundation Trust.

We are the NHS support services provider of choice for a number of NHS organisations in the east of England and we are extending our reach both geographically and to non-NHS organisations around the UK.

We offer a broad range of services giving clients and prospective customers the advantage of a single provider for all their requirements. Doing business with ASP means that we will provide you with seamless solutions and problem solving as our teams work together to improve your business efficiency.

Services provided include:

- Financial services
- Recruitment services
- Workforce information
- Procurement
- ICT Services
- Sterile services
- Property management
- Estate maintenance
- Occupational health
- Risk services



To find out more about what ASP can offer you please contact us on:  
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