



ASP Primary Care Services

At a Glance

We benchmark...

in the top three primary care support agencies in the country

We deliver...

real cost savings to our customers

We have...

a track record of using technology to improve service delivery

We utilise...

LEAN improvement techniques to streamline work processes

We meet...

all key performance indicator targets for customers

We have...

a stable team with many years of experience in the sector

We possess...

invaluable experience of service transfer and integration

ASP Primary Care Services offer a range of support services to Primary Care Trusts in the east of England from our offices in Cambridge, Ipswich and Norwich.

Our Key Services Include:



Patient Services: we administer the registration of patients and the transfer of patient medical records, including those required on a clinically urgent basis.



Screening: our service manages and administers all aspects of the National Cervical Screening and Breast Screening call/recall programmes.



Services to Contractors: our team ensures that customers' primary care contractors (Dentists, GPs, Optometrists and Pharmacists) are paid appropriately; and professionally registered and qualified to practise.



Informatics: we maintain the Exeter and the Open Exeter system and provide statistical information to our customers.

Why Choose ASP Primary Care Services?

With **ASP Primary Care Services** you can be sure of receiving a top quality service - we were recently benchmarked in the top three performing primary care support agencies in the country.

Our impressive track record stems from the innovative use of technology. We continue to work closely with Connecting for Health and other NHS organisations to be the first to implement new technologies that give us the edge in delivering real cost savings to our customers.

Our Staff



Our staff are always looking to improve, and we embrace an inclusive ethos when it comes to service enhancements. Our use of LEAN methodologies continues to streamline our working practices so that cost efficiencies can be passed onto you.

Quality and Performance Management

You can be sure that with **ASP Primary Care Services** you will be getting a service that meets the high standards that you require. All our internal audit reports carry a rating of significant or optimal assurance.

We ensure that you, as our customer, will always be kept informed of ongoing performance. We conduct regular performance reporting and hold quarterly service reviews with customer leads as standard practice. We are always available to discuss any issues you may have.

Managing the Transition

We realise that transferring services to a new provider is a big decision. Rest assured that we have an abundance of experience in managing the transition of services to ASP. We will work with you to make sure that this process runs smoothly.

Our Customers

We currently provide services to five Primary Care Trusts across the east of England.

- NHS Cambridgeshire
- NHS Great Yarmouth and Waveney
- NHS Norfolk
- NHS Peterborough
- NHS Suffolk

About ASP

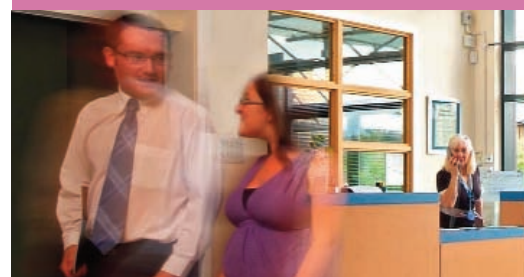
Freeing up funds and resources for healthcare professionals on the front-line is what we do. Anglia Support Partnership is a business arm of the NHS and is hosted by the Cambridgeshire and Peterborough NHS Foundation Trust.

We are the NHS support services provider of choice for a number of NHS organisations in the east of England and we are extending our reach both geographically and to non-NHS organisations around the UK.

We offer a broad range of services giving clients and prospective customers the advantage of a single provider for all their requirements. Doing business with ASP means that we will provide you with seamless solutions and problem solving as our teams work together to improve your business efficiency.

Services provided include:

- Procurement
- Payroll
- Recruitment services
- ICT Services
- Sterile services
- Property management
- Estate maintenance
- Occupational health
- Risk services
- IT training
- Workforce information



To find out more about what ASP can offer you please contact us on:
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